



## NU-LOOK LTD PROMISE TO YOU THROUGH THE COVID 19 PANDEMIC.

As the coronavirus (COVID – 19) situation continues to unfold, we want to reassure you that as always, your health and wellbeing are of upmost importance to us here at Nu-Look ltd.

We want to take this opportunity to reassure you that we are taking the risk's of this virus very seriously and we have spent the last few weeks analysing and gaining all our up to date information from the WHO and NHS of England to see how and where we can help prevent its spread.

To this end, we've introduced the following good working procedures in order to minimise the risk to both our clients and staff alike:

- 1) We ask that you the client will inform us immediately if you or anyone in your workplace has had symptoms so that we can carry out our COVID – 19 Deep cleaning procedures.
- 2) Our cleaners are sanitising all touch points and high-risk areas that the virus might manifest on for the foreseeable.
- 3) Our staff follow personal sanitisation procedures prior to starting work and throughout their shifts.
- 4) Any staff members returning from a high-risk area are asked to self-isolate for 14 days and seek medical help should symptoms arise.

We as your designated cleaning contractors will do all in our duty to ensure the health and safety of our clients and staff. We are capable of carrying out a full deep clean of the premises should needs be. Our cleaning protocols and procedures can be found in the COVID – 19 handbook that we sent you previously.

We are closely monitoring developments and will take any necessary further actions as and when required to make sure your workplace is safe for your your staff members and visitors.

Should you have any concerns please do not hesitate to contact us.

Thank you for your co operation and understanding.

From the Management team at Nu–Look Ltd.